

Progress against priority workstreams
Mid-year report: 1 April – 30 September 2025

Ref:	Workstream	Progress to mid-year (1 April – 30 September 2025)
a) Deliver an Environmentally Enhanced City		
	<ol style="list-style-type: none"> 1. Implement and deliver the Air Quality Strategy 2025 – 2030 <ul style="list-style-type: none"> • Commence delivery of the Strategy actions • Prepare and submit the Annual Status Report. Q1 2025/26 • Assess the % of the City's area that meets the World Health Organisation air quality guidelines. Q2 2025/26. • Commence work in Q3 2025/26 towards the refresh of the Air Quality SPD. 2. Deliver the Action Plan of the Circular Economy Framework. <ul style="list-style-type: none"> • Establish a baseline for circular economy metrics which can be measured in future years. Q4 2025/26 3. Deliver an effective, high-quality and responsive Cleansing Service which aligns with Member-approved service levels and meets the needs of City residents, businesses and visitors. <ul style="list-style-type: none"> • Agree way forward with Veolia Contract (Extend/Re-Tender). Q1 2025/26 	<ol style="list-style-type: none"> 1. Air Quality Strategy <ul style="list-style-type: none"> • The Statutory Annual Status report was submitted to the GLA on time and was presented to the Port Health and Environmental Services Committee in July 2025. • Work to assess the % area of the City that met the WHO Air quality guidelines in 2024 is almost complete. • Work commenced on the update of the Air Quality Supplementary Planning Document (SPD) 2. Circular Economy Framework <ul style="list-style-type: none"> • Good progress has been made on implementing the Circular Economy Framework Action Plan. • Work has advanced on identifying and refining circular economy metrics which are credible, quantifiable, relevant and align with existing data sets. • The ROMULUS pilot project continued to develop, bringing new insights into how to increase reuse within the construction industry. • A new role of Circular Economy Officer was created, with the support of the Climate Action Strategy, to review the waste process of the Corporation and institutions to ensure compliance and waste minimisation. • An application has been submitted for Neighbourhood Community Infrastructure Levy (NCIL) funding to implement a 'Library of Things' to support reuse, repair and sharing within our resident community. 3. Cleansing Service <ul style="list-style-type: none"> • The Cleansing Service continued to operate efficiently, maintaining high performance levels as evidenced by the most recent Keep Britain Tidy (KBT) Local Environmental Quality (LEQ) results. These

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		<p>outcomes demonstrate sustained quality in service delivery throughout the City.</p> <ul style="list-style-type: none"> • Reports have been presented to the appropriate Committees to set out the options for the future Waste Collection and Street Cleansing Contract, to inform Member decisions on the preferred approach moving forward.
b) Protect public, animal and environmental health at the borders		
	<ol style="list-style-type: none"> 1. Embed the Border Target Operating Model (BTOM) at the Ports for food and feed and at Heathrow for live animals (AVI). <ul style="list-style-type: none"> • Finalise development of the services to move to 'business as usual' operations by Q3 2025/26. 2. Deliver high quality statutory services and support for businesses. <ul style="list-style-type: none"> • Promote the Healthier Catering Commitment (HCC) Scheme to relevant City food establishments. • Deliver the Food Law Enforcement Plan. • Deliver the Health and Safety Cooling Towers regime. • Deliver a 24/7/364 Noise Response Service. • Support the Planning and Development Service as a statutory consultee and provide expert advice. • Develop and prepare for the 2026-2036 Noise Strategy. (for publication in 2026/27). • Actively participate in multi-agency partnership, Operation Broadway, to disrupt investment fraud in and around the square mile. 	<ol style="list-style-type: none"> 1. Border Target Operating Model <ul style="list-style-type: none"> • The Port Health Service is delivering the BTOM but the EU has not implemented this for live animals. • Details of a revised Sanitary and Phytosanitary (SPS) agreement with EU are awaited. Officers continue close engagement with Defra to understand, and where possible influence, the forthcoming SPS agreement. 2. Statutory services <ul style="list-style-type: none"> • The Healthier Catering Commitment Scheme has been paused, with funding withdrawn. However, advice to businesses is still being provided as part of a programme of interventions. • Delivery of the Food Law Enforcement Plan and the Health and Safety Cooling Towers regime is on track to meet the annual targets. • 90% of noise complaints were resolved satisfactorily and 100% of noise complaints received out of hours were responded to within 15 minutes. • The Pollution Team continued to support the Planning and Development Service supported with statutory consultee responses on Air Quality, noise, odour and contaminated land. • A Noise Strategy Project Group has been established; timelines have been set out and an evidence base is being established. • The Trading Standards Team continues to actively participate in Operation Broadway to disrupt investment fraud.

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c) Ensure Provision of appropriate facilities to enable delivery of services		
	<ol style="list-style-type: none"> 1. Carry out a strategic review of operational facilities to ensure that they are fit for purpose to enable efficient, effective and sustainable service delivery. Review to include: <ul style="list-style-type: none"> • Cemetery and Crematorium. • Public conveniences. • Port Health Service accommodation. • Heathrow Animal Reception Centre. 2. Put in place an agreement for a facility to deliver jury inquests on behalf of His Majesty's Coroner. 3. Agree long term strategy for Walbrook Wharf as the sustainable cleansing waste transfer station and commence implementation of agreed option. Q2 2025/26 	<ol style="list-style-type: none"> 1. Review operational facilities <ul style="list-style-type: none"> • A new administration system for the Cemetery and Crematorium was procured and is now in a six-month implementation phase, due to complete at the end of 2025. • Work to increase the number and type of graves available continues, including obtaining Committee approval for the development of an additional area of the site. • A report was taken to PHES Committee in October, highlighting the current provision of public conveniences and the work undertaken to improve wayfinding to these facilities. Officers agreed to bring back options on reviewing charging levels for facilities to the January Committee. • The Port Health and Environmental Services Committee received and considered detailed reports on the Port Health accommodation at Tilbury and an HARC property review. 2. Walbrook Wharf PH&ES Committee and RASC approved the retention of Walbrook Wharf as the centre for the cleansing and waste management services through to 2032, providing certainty for the continuation of these key functions for the Square Mile. The potential to incorporate equipment related to a future local area energy network is also being assessed.
d) Financial security and development		
	<ol style="list-style-type: none"> 1. Consider commercial development opportunities for Port Health and HARC across London and a wider 	<ol style="list-style-type: none"> 1. Port Health and HARC <ul style="list-style-type: none"> • The HARC Business Plan, which focuses on diversification of income generation and cost recovery strategy, was approved by Port

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	<p>area.</p> <p>2. Adapt Cemetery and Crematorium services to provide a variety of options relevant to the needs and preferences of customers and optimise income.</p>	<p>Health and Environmental Services Committee, and the Resource Allocation Sub Committee in June/July 2025.</p> <p>2. Cemetery and Crematorium</p> <ul style="list-style-type: none"> • The Cemetery and Crematorium Service has increased the types of graves available – there are now 14 variants of grave across 7 grave types and an increased post-cremation memorial offering. • Work is underway on a 10-year plan to secure additional graves to ensure sustainability of the site and ensure future budget protection.